Public Service Commission (PSC)

Agency Performance Dashboard

Q4FY17

Economic Development

Financial viability of Wisconsin's public water utilities

Metric Definition: The

The percentage of utilities taking action to improve their financial condition within eighteen months of being contacted by the commission.

Goal Met	Current	Previous	Target	Trend
<	85% (2016)	77% (2015)	80%	†

Reporting Cycle:

Annual (calendar year)

Additional Details:

The Commission evaluates utilities' annual reports and notifies those that may be having or are likely to have financial issues in the near future. In order to help utilities avert these issues, Commission staff conducts a financial assessment that addresses a number of factors, including income versus operating expenses and days cash on hand. This outreach activity is important, because having sufficient financial capacity is key to a public water utility's ability to provide safe, reliable service to the state's citizens and businesses. The current percentage is for utilities taking action in calendar year 2016.